

FIRMWARE INSTALLATION - HELGI MONITOR

Two methods are available for HELGI firmware upgrade:

Method n°1

Debug Menu Upgrade procedure (recommended)

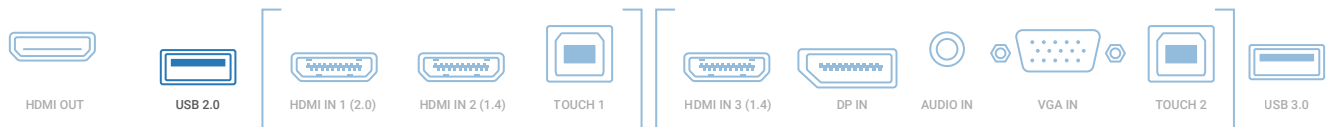
Method n°2

Power key upgrade

Debug menu upgrade procedure

- 1 | Format the USB disk as FAT32
- 2 | Extract .ZIP file that received to the USB Key root directory
- 3 | Insert USB Key in the USB 2.0 port of the monitor. fig:1

fig:1



Turn on the monitor and press "INPUT + 1379" with the remote controller. In the DEBUG MENU follow this path: Upgrade -> Upgrade All. fig:2

fig:2

1 Upgrade

DEBUG MENU	
Init TV	>>>
Burn mode	>>>
Upgrade	>>>
Burn Video	>>>
CHANNEL IMPORT	>>>
CHANNEL EXPORT	>>>
Android Setting	>>>
System Debug	>>>
Remote Control	>>>
Other Setting	>>>
HDMI Setting	>>>
Software Information	>>>
Self-Check Information	>>>
EXIT	

2 Upgrade All

Upgarde	
Upgrade All	>>>
Upgarde Main	>>>
Upgarde OTA Package	>>>
Upgarde MCU	>>>
Upgarde Touch	>>>
Update Wired Transmitter	<OFF>
Back	

The LED near the power on button will twinkle red and blue untill the upgrade process will complete. Entire process will last 5 minutes.

*Please note: Assure that procedure will succed, do not turn off the monitor or remove USB key during upgrade process.

Power key upgrade

- 1 | Format the USB disk as FAT32
- 2 | Extract .ZIP file that received to the USB Key root directory
- 3 | Insert USB Key in the USB 2.0 port of the monitor.
- 4 | Turn on the monitor using POWER KEY button and keep holding it for 6 seconds. It should start twinkle red and blue, if not, repeat the process.

INSTALLAZIONE FIRMWARE – MONITOR HELGI

Esistono due metodi per l'aggiornamento firmware di un monitor HELGI:

Metodo n°1

Upgrade tramite Menu Debug (consigliata)

Metodo n°2

Upgrade tramite tasto di accensione

Procedura Menu Debug

- 1 Formattare la chiavetta USB in FAT32
- 2 Estrarre il file .ZIP fornito dall'assistenza nella cartella madre della chiavetta USB
- 3 Inserire la chiavetta USB nella porta USB 2.0 del monitor. fig:1

fig:1



Accendi il monitor e premi "INPUT + 1379" o "MENU + 1379" con il telecomando. Dal MENU DEBUG seguire il seguente percorso: Upgrade -> Upgrade All. fig:2

fig:2

1 Upgrade

DEBUG MENU	
Init TV	>>>
Burn mode	>>>
Upgrade	>>>
Burn Video	>>>
CHANNEL IMPORT	>>>
CHANNEL EXPORT	>>>
Android Setting	>>>
System Debug	>>>
Remote Control	>>>
Other Setting	>>>
HDMI Setting	>>>
Software Information	>>>
Self-Check Information	>>>
EXIT	

2 Upgrade All

Upgarde	
Upgrade All	>>>
Upgarde Main	>>>
Upgarde OTA Package	>>>
Upgarde MCU	>>>
Upgarde Touch	>>>
Update Wired Transmitter	<OFF>
Back	

Il LED accanto al pulsante di accensione farà uno sfarfallio rosso e blu fino al completamento dell'aggiornamento che durerà circa 5 minuti.

***NOTA BENE:** Assicurarsi che la procedura vada a buon fine, non spegnere il monitor o rimuovere la chiavetta USB durante il processo di aggiornamento!

Procedura tasto di accensione

- 1 Formattare la chiavetta USB in FAT32
- 2 Estrarre il file .ZIP fornito dall'assistenza nella cartella madre della chiavetta USB
- 3 Inserire la chiavetta USB nella porta USB 2.0 del monitor
- 4 Accendere il monitor e premere sul TASTO DI ACCENSIONE e tenerlo premuto per 6 secondi fino a quando il LED non inizia a fare lo sfarfallio rosso-blu.